

Iman Aziz

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SKILLS

Outstanding customer service, Espresso machine proficiency, Cash handling accuracy, Food safety compliance, High-volume efficiency, Reliable punctuality, Time management, Exceptional Food hygiene standards.

EXPERIENCE

Insomnia Coffee

December 2025 - March 2026

Barista

Dublin, Ireland

- Prepared a wide range of coffees, teas and speciality drinks to consistent standards in a busy café
- Served over 80 customers daily, taking orders accurately and keeping service smooth during peak hours
- Built rapport with regular customers, handled payments carefully and maintained a clean, organised workspace

GAIL's Bakery

January 2024 - December 2024

Store Assistant

Islington, London

- Prepared food and supported front-of-house service while maintaining high standards of quality and presentation
- Processed over 100 daily sales across tills and card machines while staying attentive to customer needs
- Restocked displays, supported stock rotation and kept the bakery clean, organised and welcoming

Coco Corner Café

February 2023 - January 2024

Waitress

Harrow, London

- Prepared speciality drinks and light food orders while maintaining consistent quality and presentation
- Delivered warm customer service in a busy café, taking orders accurately and making customers feel welcome
- Handled payments, cleared tables and kept work areas clean, stocked and organised during peak service

SA Beauty

December 2022 - December 2023

Part-Time Receptionist

Islington, London

- Processed monthly payments kept accurate booking records and supported the salon by managing both scheduled and walk in clients
- Welcomed clients warmly handled calls and bookings and provided clear information about services and appointment times
- Coordinated with staff daily which supported steady workflow efficient scheduling and smooth front of house operations

EXTRACURRICULAR POSITIONS

Volunteer Youth Mentor | Ansar Youth Project

March 2021 – March 2022

- Mentored over 40 young people weekly supported confidence building communication skills and personal development
- Organised inclusive community events with over 20 attendees and contributed to outreach that strengthened local engagement

Shop Volunteer | British Heart Foundation

January 2019 – March 2020

- Assisted over 40 customers per shift provided helpful guidance and supported a positive welcoming shop experience
- Sorted donations organised stock and improved display quality which helped maintain a tidy and appealing shop floor

EDUCATION

St Dominic's Sixth Form College

September 2021 – May 2023

A-Levels

- Grades: **AAA** - Mathematics, Further Mathematics, Biology